

## **Triangle Dermatology Associates Financial Policy**

Thank you for choosing Triangle Dermatology as your healthcare provider. We are committed to providing the best dermatological care possible. The following statement explains our Financial Policy.

- All patients should provide accurate and complete personal and insurance information prior to being seen by the doctor. All patients must be prepared to present verification of identity and current insurance card upon check in.
- All applicable co-pays, unmet deductibles, balances, both current and prior, are due at the time of services.
- We accept cash, checks, Visa and MasterCard.
- If you are unable to pay your previous balance or copayment, we may reschedule your appointment.

### **Regarding Insurance**

We participate with several insurance plans and can provide you with a list upon request. For some insurance plans we accept assignment of benefits but in all cases we require that the guarantor, the person who is financially responsible, is personally liable for all balances not covered by insurance. It is your responsibility to understand and comply with any predetermination of benefits or referral requirements. Please be aware that some, and perhaps all, of the services provided may be non-covered services or may not be considered medically necessary under your insurance policy. These charges will be your responsibility. If your insurance plan requires information from you in order to process and pay the claim, it is your responsibility to provide that information to your carrier. If you do not provide information to your insurance carrier in a timely fashion, the entire bill will be your responsibility and due immediately.

### **Missed Appointments**

We ask that you give us 24 hours notice if you need to cancel or reschedule your appointment. For patients who routinely miss appointments without calling to cancel, we reserve the right to discontinue the patient/physician relationship.

### **Statements**

Payment is due upon receipt of your first statement. If you have any questions regarding your insurance payment or statement, please call our office at 919-286-7903.